Lessons from Recent Incidents

Grant Stillman, OAMPS Insurance Brokers 20th October 2010





Overview of 100 incidents in the past 15 years

• OAMPS clients only

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Criteria

- 100 incidents involving dangerous goods not just rollovers
- This includes the 20 most serious incidents
- All incidents had some form of response requirement
- 15 year period as it is 15 years since the EPA became serious about remediation following an incident

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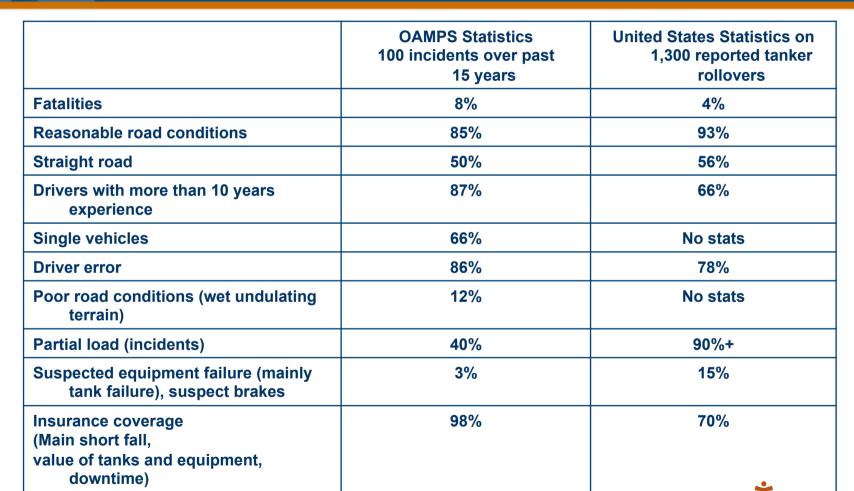
Average cost:

\$290,000 per claim

Average cost of 20 mostserious incidents in15 years:\$2

\$2.5 Million









Our conclusions

3 main causes of incidents:

- 1. Inattention
- 2. Speed
- 3. Lack of clarity regarding responsibilities
- Can we lift driver awareness?
- Why do non-compliant operators even get access to dangerous goods products?

