

Emergency Response for Dangerous Goods - Caltex Australia Perspective -

20th October 2010

BULK TANKER EMERGENCY RESPONSE

sharing lessons and improving outcomes

20th October
Melbourne Park Function Centre

Hosts



National Bulk Tanker Association

Caltex Australia Overview

- Refinery & Marketer
- ASX listed/50% Chevron /36,000 shareholders
- Local Board - allows autonomy, agility and alignment
- Supply 1/3 of national wholesale transport fuels – 14 BL
- 240,000 + barrels per day refining capacity
- Transport
 - Directly operate Fleet of 18 Tankers and 66 drivers
 - Reseller Equity Operation... 150 Plus Tankers/ drivers
 - Carrier & Reseller Partners (\$140M pa spend)
 - Accreditation & Contractual processes
 - High Expectation of ER Capability
- Actively support drivers and industry
- Committed to keep people and environment safe



Caltex terminal infrastructure around Australia



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CONSUMER CHOICE OF FUELS



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Caltex Transport Focus

- Continue Involvement in industry initiatives
 - CROEIRG / NBTA/AFAC
 - Safe Load Program (SLP - Shell/ BP & Caltex) Accreditation improvement
 - Streamline Induction
 - Consistency in approach
 - Standards Committees
- Fleet Operation – walk the walk
- Partnering with 3rd Party Carriers
- Building internal Transport Subject Matter Expertise
- Compliance – Transport Management Systems
 - “Raising the bar” with accreditation
 - Focus on TERP’s and Bunkering Operations
- Develop Competency Learning Framework (AQF)
- Transport & Logistics Industry Skills Council



OHS Responsibilities and company obligations to reduce risk

As an employer you must provide a safe and healthy workplace for your workers and contractors.

This includes:

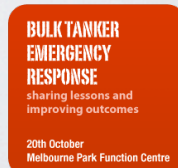
- Provide and maintain safe plant and safe systems of work
- implementing arrangements for the safe use, handling, storage and transport of petroleum products
- maintaining the workplace in a safe condition
- making sure workers have adequate information, instruction, training and supervision to work in a safe and healthy manner.

You have additional specific obligations if your business involves the:

- manufacture, importation, transportation, supply, storage, handling or use of dangerous goods

Training: What does the law require?

- The Occupational Health and Safety Act requires employers to provide such information, instruction, training & supervision to employees as is necessary to enable the employees to perform their work in a manner that is safe and without risks to health and environment.



Industry Currently Has a Collaborative Approach Maintain the Momentum to Keep our Drivers and Community Safe

- CROIERG - Energy and passion for ER
 - ER Plans/ Information/ Training / Network / Mutual Aid approach
- Competency Training & Assessment – TISC
- Authorities “raising the bar” - transport industry to “shape up” / NHVAS benefits
- Forums for joint approach – sharing information and best practice
- NBTA /AFAC/ Fire Brigade / OAMP’s / Operators/ Manufacturers
- Safe Load Program (SLP)
 - Committed to DAT and P2L accreditation programs improvement
 - Streamlining Induction approach
- Commercial Companies – ER focus and capability
- Rollover Training - Shell & BP
- **Lets Collectively Maintain the Focus – This Forum is an example**



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Safe Load Program (SLP)

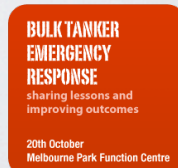
- Formalised Joint Venture
 - Previously AIP Operated
 - Shell/ BP & Caltex
 - Operated by Caltex
 - Don Inglis/ Nicole Butler
 - 1 Year Operation completed
- Improvement Programs
 - DAT
 - Pass 2 Load (P2L)
 - E Commerce
 - Streamline Terminal Induction

Objectives – Short Term

- Provide Programs that...
 - Assess drivers competency to load
 - Ensure Tankers are fit for entry into Hazardous Zone – Gantry
 - Help keep drivers & facilities safe
- Driver passport and P2L
 - proof of excellence
 - provides confidence -driver assessment and tanker compliance

Objectives – Longer Term

- Expand accreditation programs to other classes
- Steward Consistency in Industry
 - Develop industry guidelines



What Does All This Mean?

- Being proactive & taking control
- Prevention is the better approach
- Personal Commitment & Focus
- Excellence
 - TERP's
 - Competency training/assessment
 - Access to resources
 - Exercises - desk / field
 - True ER capability
- Consistency in Standards
- Information Sharing
- Mutual / Collaboration
- It's NOT about "I'll be OK"



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Prevention Better Than Cure

Need Excellence in

- TERP's
- Competency training/assessment
- Access to resources
- Exercises - desk / field
- True ER capability



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