OAMPS Insurance Brokers Dangerous Goods Forum

Grant Stillman, OAMPS Insurance Brokers 20th October 2010



OAMPS' involvement in today's forum

The space we occupy within the dangerous goods industry

- Overview of 15 years of incident data
- Our wish list direction going forward



OAMPS & the dangerous goods industry

Associated with the dangerous goods industry since 1976 in both underwriting and insurance broking

We started life as Oil Agents Mutual Provident Society (OAMPS) supporting the needs of the fuel distributors of Australia

 Offering a leading edge insurance product lead by \$100 Million+ liability cover

Environmental cover critical



OAMPS & the dangerous goods industry

Our strength is the safety net we have created within an amazing network

It is not by accident that the majority of the dangerous goods industry has some interaction with OAMPS

We became a Wesfarmers company four years ago



OAMPS: the extra dimension

- We offer the industry more than insurance
- Strong relationship ACAPMA and NBTA
- 24/7 emergency response in partnership with ISS Response

Interaction with Brian O'Connor and Peter Dwyer of CROIERG triggered today's proactive involvement in emergency response

> CAMPS INSURANCE BROKERS

OAMPS: the extra dimension

Strong support from aviation, watercraft and gas industry experts

 Backup support from Coffey Environments, Transpacific and TressCox re. legals

These relationships create our safety net giving us the confidence to offer professional support to:

- > AFAC and State fire authorities
- > EPA
- WorkCover
- State and local government

Closer to clients Closer to communities Road authorities





The recent national accreditation of the Dangerous Goods Road Transport Emergency Recovery Operations course is a perfect example of what can be achieved when an industry works together



How do we see ourselves?

None of what we have achieved could happen without the support of the insurance industry

Our challenge – each year

A high risk industry operating in a public place

Promote the values to insurers of participation in a positive, professional and compliant industry



How do we see ourselves?

What has not helped in recent times is the creation of massive financial loss through management failure at the highest level:

- BP credibility in Gulf crisis
- Visy Amcor price fixing debacle
- Black Saturday
- Sporting scandals

Human, more than natural disasters have torn billions from international insurance markets





We are fortunate we have the continuing support of:

- Lumley
- QBE
- NTI

In order for us to continue to expect insurers to underwrite this industry, they are entitled to expect quality management and basic compliance





Time to start praising those who lead

 Minitankers Australia – Refuelling Solutions are one of OAMPS' long term relationships
Highly professional and compliant
Customer solutions are outstanding

They are part of our safety net

When it comes to supporting industry concepts they are always first to put their hands up





It is all about industry working together

My biggest disappointment is when I get a call from the EPA asking why we are not involved. There are still operators out there not understanding their basic obligations.

